

He was gentle, kind and courteous and certainly a real "people person" which is certainly needed in a job like his.

With the trunk re-loaded, the spare tire on, he told me to travel at a reasonable speed and to be careful getting back in the line of traffic since it was rush hour. Lastly, he wished us a "safe trip" and we said goodbye.

No more problems getting to Stamford.

Gerry Fraioli is a fine young man, with a cheerful disposition in what can undoubtedly be a stressful job. He made the rest of our trip home pleasant and cheerful. And, oh yes, told us to take care of the tire as soon as we got home, which I did.

Who could ask for anything more? We just wanted you to know about him.

Sincerely yours,

[REDACTED]

[REDACTED]