

September 17,  
2002

NY State D. O. T.

Region 8 Highway Emergency Local Patrol  
244 Westchester Avenue  
White Plains, NY 10604

To Whom It May Concern:

Although I intended to write earlier, it's never too late to tell you about one of your staff members:

Monday, September 16th, my wife and I were returning to Connecticut from a family visit in Maryland. Shortly after crossing the Tappan Zee -- and on 287 near White Plains, the right rear tire went flat and my Saturn hobbled along until I found a wide shoulder. The tire had a large gash in it, probably from metal in the construction area.

A few minutes later along came Driver Gerry Fraioli, #603, in Truck #07. He said "not to worry" and that he'd have us underway in a very short time. It was hot out and he was very concerned about my wife and I being outside while he took off the old tire and put on the doughnut spare. We sat in the car with the AC on while he went to work. He wouldn't allow me to help unloading the trunk -- maybe he saw my gray thatch (I'm over 80 and my wife is 74).

C over