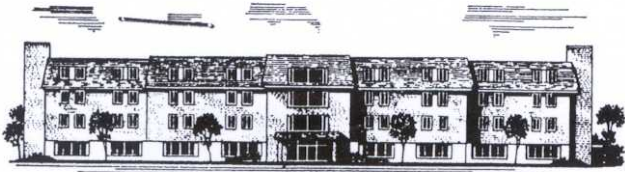


OCT 24 2003



Carmelite Sisters for the Aged and Infirm

St. Joseph Nursing Home

2535 Genesee Street • Utica, New York 13501

315-797-1230 Fax 315-797-5171

October 21, 2003

Dear Supervisor,

Just a little note to tell you that your employee Leonel Reyes was very professional and kind when he came to our assistance on Friday Oct 17th.

The Help Service was a wonderful benefit. Thank you very much and compliment Mr Leonel Reyes.

Gratefully,

Sister Patricia