

314 Route 100
Millwood, NY 10546

May 29, 2002

To the Supervisor of Matt B. Guzman,

I just wanted to let you know how helpful and professional Mr. Guzman was to me yesterday morning when I had a flat tire on the Taconic State Parkway going south just past Westchester County Medical Center at 6:10am. I was, of course, a little shaken up to start the day as such. I had called my husband who was on the way and our roadside assistance for our car. In less than 10 minutes, Mr. Guzman had stopped. Initially, I thought that it was my roadside assistance but they never would have made it there that quickly. He also beat my husband. In less than 20 minutes, Mr. Guzman had me on my way, and I wasn't even late to work! I really appreciate the help. The Highway Emergency Local Patrol is a fantastic program. I didn't really realize what it did until yesterday and what a wonderful help it was. Thank you so much!

Sincerely,

A large, solid black rectangular redaction covers the signature area of the letter.