

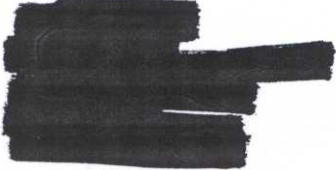
N.Y.S. Department of Transportation  
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To whom it may concern,

1/29/2004

Early this morning, I got mired in a snow bank on the exit 6 ramp from Interstate 287. It was about 5:45 am. I called AAA and was sitting impatiently for them to answer. At about 6:30 **Mike Barrella, from D.O.T. truck 8** stopped and asked if he could help - give me a push. Thinking he wanted a fee to help, I said, "I was waiting on the line for an AAA representative to pick up," and besides, "I don't have any money with me". Mike shrugged and said, "Don't worry about it." Five minutes later I was on my way. I want to thank him in writing and commend him to his supervisor. A simple task for him but it was a large problem for me.

Thank you,



cc Mike Barella